TO



Mr Richard Waters Horizon IT Systems Ltd 13 Ruskin street Pudsey LS28 6PZ

3rd January 2007

Dear Richard.

Just a short letter to thank you for the new computer system installed within our premises.

The system is working well and we were impressed that your team were able to provide us with it in such a short timescale and in such a professional way. The technical assistance from yourself and Mark was excellent and has allowed our staff to move seamlessly from the old system to the new. The calendaring system has really helped us as you said it would and I am particularly pleased with the remote access from home.

I would like to close by thanking you and your company for the prompt and friendly attention at all times. I'd have no hesitation in recommending you to anyone who requires a computer system and look forward to your visits in future.

Yours sincerely

For and on behalf of Hygienik Systems Ltd

Matthew Papworth

Director



